

Kenya



[breakdownunit@ehawkgeneration.com](mailto:breakdownunit@ehawkgeneration.com)

24 Hour Emergency E mail

**"THE BREAK DOWN UNIT"**

**We Service Electric & Gas Motorcycles**

**The Day you BREAKDOWN, Rule number 1 Don't Panic!!!**

**PLEASE BE RESPECTFUL WITH ALL OF OUR STAFF!  
They Care as Much as you do for your e-ride.**

## **1. Check the battery**

Oftentimes, a broken electric scooter is simply the result of a dead battery. If this is the case, you'll need to replace the battery before the scooter will work again. Fortunately, replacement batteries for electric scooters are relatively inexpensive and easy to find. Just make sure you get the right size battery for your particular model of scooter. Here's What to Do if the Battery Is Damaged?

If the battery on your electric scooter is damaged, you will need to replace it you can do it by yourself or if you are not inqline please email the **Break Down Unit**

## **2. Burn-out motor**

Another common problem with electric scooters is that the motor may burn out. If this happens, you'll need to either replace the motor or have it repaired by a qualified technician.

However, if you have your heart set on fixing your scooter yourself, it is possible to do so if you're reasonably handy with tools. Just be aware that it's not a particularly easy fix and may take some time to complete and it may affect your warranty.

### 3. Check the electrical connections

If your scooter isn't working, it's always a smart idea to check the electrical connections to make sure they're all tight and secure. Loose or damaged wires can cause all sorts of problems, including preventing the scooter from starting up at all. **You may need to contact our breakdown unit.**

### 4. Damaged throttle

There is also a possibility that the throttle on your electric scooter is damaged. This is typically the result of a fall or other accident. If the throttle is damaged, you have to replace it before the scooter will work again. **You may need to contact our breakdown unit.**

### 5. Faulty controller

If your electric scooter isn't working, it could be due to a faulty controller. The controller is responsible for regulating the flow of electricity to the motor. If it's not working properly, the scooter won't run. **You may need to contact our breakdown unit.**

### 6. Worn-out brakes

The brakes may be worn out and causing the issue. If the brakes are worn out, they won't be able to stop the scooter properly, which could lead to an accident. So check the breaks often and repair or replace them if needed. **You may need to contact our breakdown unit** to install the pads;

### 7. Flat tires

If your scooter has a flat it won't take you anywhere. Before the scooter may move again, you must inflate the tires. This is a straightforward to repair it you may need to contact our breakdown unit.

## 8. Check the fuse

When it has a blown fuse it may stop working properly, so check the fuse and replace it if necessary. It is easy to do here's how:

**Step 1:** Look for the fuse box. It is usually located under the seat or on the side of the scooter.

**Step 2:** Open the fuse box and take out the old fuse.

**Step 3:** Replace it with a new one that has the same amperage.

**Step 4:** Close the fuse box and turn on your computer.

If it doesn't work. **You may need to contact our breakdown unit.**

## 9. Damaged battery pack

It could be possible that the battery pack is damaged. If this is the case, you'll need to either replace the battery pack or have it repaired by a qualified technician here is how to do it:

**Step 1:** Disconnect the battery pack

The first step is to disconnect the battery pack from the scooter. This is usually a simple matter of unplugging it from the scooter. If you're not sure how to do this, consult your **breakdown unit**.

**Step 2:** Remove the damaged battery pack

Once the battery pack is disconnected, you can remove it from the scooter. This is usually a matter of removing a few screws or bolts that hold it in place. Again, consult your **breakdown unit**.

**Step 3:** Install the upgraded battery pack

Now it's time to install the updated battery pack. This is simply a matter of reversing the process you used to remove the old one. Once the newly installed battery pack is in place, reconnect it to the scooter and you should be good to go. If not **You may need to contact our breakdown unit.**

## 10. Other issues

There are a variety of other issues that can prevent an electric scooter from working properly. These include damaged bearings, a broken chain, and worn-out wheels. If you're having trouble troubleshooting the problem, it's always prudent to consult with a

qualified technician. They will be able to diagnose the problem and recommend the right course of action for fixing it.

As you can see, there are several potential reasons why your electric scooter might not be working properly. The majority of these issues can be resolved easily and without a lot of expense. If you ride with ease and not abusing the scooter.

However, if you're not comfortable working on your scooter yourself, it's always a smart idea to take it to a qualified technician for service. Now that you know **how to repair a broken electric scooter**, the next step is to find the replacement parts or **You may need to contact our breakdown unit.**

**Please note some parts may be under warranty for 1 year.**

**Take pictures of any event you break down the technician will ask for it we will send it to the factory for parts please understand that if in any event we need to order parts or if not in stock it may take 2 to 3 weeks for delivery. We do not take parts from other electric scooters or motorcycles in order to fix yours its against policy.**

**We service as they come in and how delicate the breakdown is.**

**[Www.ehawkgeneration.com](http://www.ehawkgeneration.com)**

**[breakdownunit@ehawkgeneration.com](mailto:breakdownunit@ehawkgeneration.com)**